

## Moving homes?

Change your address with:

1. Insurances (car, home, travel, health)
2. Pension
3. Your employer
4. Bank
5. Credit Card Companies
6. Student Finance (if you have student loan debt)
7. Doctors
8. Dentist
9. Veterinarian
10. Lawyer
11. Gas supplier
12. Water supplier
13. Electric Supplier
14. Council – make sure tax is in your name for new property
15. Friends and family
16. Schools, colleges, universities, daycares
17. Clubs/associations/charities
18. Phone, internet and cable company
19. Gym Membership
20. Subscriptions (Newspaper, books, music, loyalty programs)
21. Government Services
  - a. Drivers license
  - b. Health card
  - c. Vehicle registration
  - d. Canada post/epost
  - e. Canada revenue agency
  - f. Canada Pension Plan
  - g. Old Age Security
  - h. Employment Insurance

# CITY UTILITY CONTACTS

## Tables of Contents: Cities

Burlington .....	3
Hamilton .....	4
Grimsby .....	5
Niagara (West Lincoln) .....	6
St. Catharine's .....	7
Niagara on the Lake .....	8
Oakville .....	9
Milton .....	10
Halton Hills .....	11
Mississauga, Brampton, Vaughn, Markham .....	12
Toronto .....	13
Cambridge .....	14
Brantford .....	15
Kitchener .....	16
Waterloo .....	17
Guelph .....	18
Rockwood .....	19
Stratford .....	20
London .....	21

## Burlington

Hydro – Burlington Hydro

Website: <https://www.burlingtonhydro.com/>

Moving & New Services: Set-up Fee \$30 + HST charge:  
[https://www.bhiforms.com/index\\_residentialnewaccount.php](https://www.bhiforms.com/index_residentialnewaccount.php)

Phone: 905-332-1851

Water Services – Burlington Hydro

Website: <https://www.burlingtonhydro.com/>

Phone: 905-332-1851

Natural Gas – Enbridge

Website: <https://www.enbridgegas.com/>

Move Change or Close you Service: <https://myaccount.enbridgegas.com/My-Account/Im-Moving>

Halton Garbage Collection

Website: <https://www.halton.ca/For-Residents/Recycling-Waste/Recycling-and-Waste-Tools/Online-Waste-Collection-Schedule>

Property Taxes – City of Burlington

Website: <https://www.burlington.ca/en/property-taxes/update-your-address-or-property-ownership.aspx>

## Hamilton

Hydro – Alectra or HydroOne

### Alectra

Website: <https://alectrautilities.com/>

Moving & New Services: <https://alectrautilities.com/new-customer-set>

Phone: 1-833-253-2872

### HydroOne

Website: <https://www.hydroone.com/>

Moving & New Services: <https://www.hydroone.com/request-a-service/moving>

Phone: 1-888-664-9376

Water Services – Alectra

Moving & New Services: <https://alectrautilities.com/hamilton-water>

Phone: 1-833-253-2872

Natural Gas - Enbridge

Website: <https://www.enbridgegas.com/>

Moving & New Services: <https://myaccount.enbridgegas.com/My-Account/Im-Moving>

Hamilton Garbage Collection

<https://www.hamilton.ca/home-neighbourhood/garbage-recycling/waste-collection-schedule>

Property Taxes – City of Hamilton

Website: <https://www.hamilton.ca/home-neighbourhood/property-taxes/property-tax-billing/pay-your-property-tax>

## Grimsby

Hydro – Grimsby Power Incorporated

Website: <https://www.grimsbypower.com/>

Moving & New Services: Set-up Fee \$30 + HST <https://www.grimsbypower.com/customer-accounts/residential/moving>

Phone: 905-945-5437

Water Services – Town of Grimsby

Moving & New Services: <https://www.grimsby.ca/living-in/water-services/water-billing/>

Phone: 905-945-9634

Natural Gas – Enbridge

Website: <https://www.enbridgegas.com/>

Moving & New Services: <https://myaccount.enbridgegas.com/My-Account/Im-Moving>

Grimsby Garbage Collection – Niagara Region

Website: <https://niagararegion.ca/waste/collection/schedule/default.aspx>

Property Taxes – Town of Grimsby

Website: <https://www.grimsby.ca/living-in/property-taxes/>

## CITY UTILITY CONTACTS

### Niagara (West Lincoln)

Hydro – Niagara Peninsula Energy Inc

Website: <https://www.npei.ca/>

Moving & New Services: <https://www.npei.ca/customer-service/moving-service-requests/moving>

Phone: (905) 356-2681

Water Services – City of Niagara Falls

Moving & New Services: <https://niagarafalls.ca/city-hall/finance/water-information.aspx>

Natural Gas – Enbridge

Website: <https://www.enbridgegas.com/>

Moving & New Services: <https://myaccount.enbridgegas.com/My-Account/Im-Moving>

Niagara Garbage Collection – Niagara Region

Website: <https://niagararegion.ca/waste/collection/schedule/default.aspx>

Property Taxes – City of Niagara Falls

Website: <https://niagarafalls.ca/city-hall/finance/property-taxes/default.aspx>

## CITY UTILITY CONTACTS

### St. Catharine's

Hydro – Alectra

Website: <https://alectrautilities.com/>

Moving & New Services: <https://alectrautilities.com/new-customer-set>

Water Services – City of St. Catharine's

Website: <https://www.stcatharines.ca/en/water-utilities-and-services/open-or-close-an-account.aspx>

Phone: 905-688-5600

Natural Gas – Enbridge

Website: <https://www.enbridgegas.com/>

Moving & New Services: <https://myaccount.enbridgegas.com/My-Account/Im-Moving>

St Catharine's Garbage Collection – Niagara Region

Website: <https://www.niagararegion.ca/waste/collection/schedule/default.aspx>

Property Taxes – City of St. Catharine's

Website: <https://www.stcatharines.ca/en/property-taxes/property-taxes.aspx>

## CITY UTILITY CONTACTS

### Niagara On The Lake

Hydro – Niagara-On-The-Lake Hydro Inc.

Website: <https://www.notlhydro.com/>

Moving & New Services: Call 905-468-4235 or email [billing@notlhydro.com](mailto:billing@notlhydro.com)

Water Services – Niagara-On-The-Lake Hydro

Moving & New Services: Call 905-468-4235 or email [billing@notlhydro.com](mailto:billing@notlhydro.com)

Natural Gas – Enbridge

Website: <https://www.enbridgegas.com/>

Moving & New Services: <https://myaccount.enbridgegas.com/My-Account/Im-Moving>

City Garbage Collection – Niagara Region

Website: <https://www.niagararegion.ca/waste/collection/schedule/default.aspx>

Property Taxes – City of Niagara on the Lake

Website: <https://www.notl.com/council-government/property-taxes>

## CITY UTILITY CONTACTS

### Oakville

Hydro – Oakville Hydro Electricity Distribution Inc

Website: <https://www.oakvillehydro.com/>

Moving & New Services: Set-up Fee \$30 + HST <https://www.oakvillehydro.com/accounts-customer-services/moving-moving-out>

Phone: 905-825-9400

Water Services - Oakville Hydro Electricity Distribution Inc

Website: <https://www.oakvillehydro.com/accounts-customer-services/billing-payment/water-rates-submit-water-meter-reading>

Natural Gas - Enbridge

Website: <https://www.enbridgegas.com/>

Moving & New Services: <https://myaccount.enbridgegas.com/My-Account/Im-Moving>

Oakville Garbage Collection – Halton Region

<https://www.halton.ca/For-Residents/Recycling-Waste/Recycling-and-Waste-Tools/Online-Waste-Collection-Schedule>

Property Taxes – City of Oakville

Website: <https://www.oakville.ca/home-environment/property-tax-assessments/property-ownership-changes/>

## Milton

Hydro – Milton Hydro Distribution Inc.

Website: <https://www.miltonhydro.com/>

Moving & New Services: <https://www.miltonhydro.com/Residential/Are-You-Moving/Application-for-Service>

Phone: (905) 876-4611

Water Services – Halton Region

Moving & New Services: <https://www.halton.ca/For-Residents/Water-and-Environment/Water-and-Wastewater-Billing/Property-Owners-and-Tenants>

Natural Gas – Enbridge

Website: <https://www.enbridgegas.com/>

Moving & New Services: <https://myaccount.enbridgegas.com/My-Account/Im-Moving>

Milton Garbage Collection – Halton Region

<https://www.halton.ca/For-Residents/Recycling-Waste/Recycling-and-Waste-Tools/Online-Waste-Collection-Schedule>

Property Taxes – Town of Milton

Moving & New Services: <https://www.milton.ca/en/living-in-milton/buying-or-selling-a-property-in-milton.aspx>

Phone: 905-878-7252

## Halton Hills

Hydro – Halton Hills Hydro Inc.

Website: <https://haltonhillshydro.com/>

Moving & New Services: <https://haltonhillshydro.com/for-home/moving/>

Water Services – Halton Hills Hydro Inc.

Moving & New Services: <https://haltonhillshydro.com/for-home/moving/>

Natural Gas – Enbridge

Website: <https://www.enbridgegas.com/>

Moving & New Services: <https://myaccount.enbridgegas.com/My-Account/Im-Moving>

Halton Hills Garbage Collection – Halton Region

<https://www.halton.ca/For-Residents/Recycling-Waste/Recycling-and-Waste-Tools/Online-Waste-Collection-Schedule>

Property Taxes – Town of Halton Hills

Moving & New Services: <https://www.haltonhills.ca/en/your-government/property-tax-payment-options.aspx#Online-Property-Tax-Portal>

## CITY UTILITY CONTACTS

### Mississauga, Brampton, Vaughn, Markham

Hydro – Alectra Utilities Corporation

Website: <https://alectrautilities.com/>

Moving & New Services: <https://alectrautilities.com/new-customer-set>

Water Services – Peel Region

Moving & New Services: <https://www.peelregion.ca/services/water/sewer-connection/>

Phone: 905-791-7800 X 7973

Natural Gas – Enbridge

Website: <https://www.enbridgegas.com/>

Moving & New Services: <https://myaccount.enbridgegas.com/My-Account/Im-Moving>

City Garbage Collection – Peel Region

<https://www.peelregion.ca/waste/calendar/>

Property Taxes – City of Mississauga

Website: <https://www.mississauga.ca/services-and-programs/property-taxes/>

Property Taxes – City of Brampton

Moving & New Services: <https://www.brampton.ca/EN/residents/Taxes-Assessment/taxation/Pages/welcome.aspx>

Property Taxes – City of Vaughn

Website: <https://www.vaughan.ca/residential/property-tax-assessment/forms-applications-and-resources>

Property Taxes – City of Markham

Website: <https://www.markham.ca/wps/portal/home/permits-licenses-taxes/property-taxes>

## Toronto

Hydro – Toronto Hydro-Electric System Limited

Moving & New Services: <https://www.torontohydro.com/start-stop-move-account>

Water Services – City of Toronto

Moving & New Services: <https://www.toronto.ca/services-payments/water-environment/your-water-pipes-meter/request-a-watersewer-service-connection-or-disconnection/>

Natural Gas – Enbridge

Website: <https://www.enbridgegas.com/>

Moving & New Services: <https://myaccount.enbridgegas.com/My-Account/Im-Moving>

Toronto Garbage Collection – City of Toronto

<https://www.toronto.ca/services-payments/recycling-organics-garbage/>

Property Taxes – City of Toronto

Website: <https://www.toronto.ca/services-payments/property-taxes-utilities/>

## CITY UTILITY CONTACTS

### Cambridge

Hydro – Grandbridge Energy Inc.

Moving & New Services: <https://grandbridgeenergy.com/accounts-billing/move-in-out-move-application-grandbridge-energy/>

Water Services – City of Cambridge

Moving & New Services: (\$25 Set-up Fee) <https://online.cambridge.ca/waterservice/movein.aspx>

Natural Gas – Enbridge

Website: <https://www.enbridgegas.com/>

Moving & New Services: <https://myaccount.enbridgegas.com/My-Account/Im-Moving>

Cambridge Garbage Collection – Region of Waterloo

<https://www.regionofwaterloo.ca/en/living-here/the-waste-whiz.aspx>

Property Taxes – City of Cambridge

<https://www.cambridge.ca/en/your-city/Taxes.aspx>

## CITY UTILITY CONTACTS

### Brantford

Hydro – GrandBridge Energy Inc

Website: <https://grandbridgeenergy.com/>

Moving & New Services (\$30 Set-up Fee + \$15 + HST for a letter of reference):  
<https://myaccount.grandbridgeenergy.com/app/login.jsp>

Water Services – City of Brantford

Moving & New Services: <https://myutility.brantford.ca/app/login.jsp>

Natural Gas - Enbridge

Website: <https://www.enbridgegas.com/>

Moving & New Services: <https://myaccount.enbridgegas.com/My-Account/Im-Moving>

Brantford Garbage Collection – City of Brantford

<https://www.brantford.ca/en/living-here/garbage-and-recycling.aspx>

Property Taxes – City of Brantford

<https://www.brantford.ca/en/living-here/taxes.aspx#Mortgage-Company>

## Kitchener

Hydro – Enova

Moving & New Services: <https://forms.kwhydro.on.ca/Opening-and-or-Closing-a-Residential-Account>

Water Services – Kitchener Utilities \*Water and Natural Gas can be set up at the same time, they charge a 41 + HST fee for set-up\*

Website: <https://www.kitchenerutilities.ca/en/new-accounts.aspx>

Phone: 519-741-2450

Natural Gas – Kitchener Utilities \*Can be set up same time as Water services\*

Website: <https://www.kitchenerutilities.ca/en/new-accounts.aspx>

Phone: 519-741-2450

Kitchener Garbage Collection – Region of Waterloo

<https://www.regionofwaterloo.ca/en/living-here/the-waste-whiz.aspx>

Property Taxes – City of Kitchener

Website: <https://www.kitchener.ca/en/taxes-utilities-and-finance/property-taxes.aspx>

## CITY UTILITY CONTACTS

### Waterloo

Hydro – Waterloo North Hydro Inc. (Enova)

Website: <https://enovapower.com/>

Moving & New Services: <https://enovapower.com/my-account/i-would-like-to-start-stop-move-my-account/>

Water Services – City of Waterloo

Moving & New Services: <https://www.waterloo.ca/en/living/accounts-and-billing.aspx>

Natural Gas – Enbridge

Website: <https://www.enbridgegas.com/>

Moving & New Services: <https://myaccount.enbridgegas.com/My-Account/Im-Moving>

Waterloo Garbage Collection – Region of Waterloo

<https://www.regionofwaterloo.ca/en/living-here/the-waste-whiz.aspx>

Property Taxes – City of Waterloo

Moving & New Services: <https://www.waterloo.ca/en/government/tax-billing-and-account-changes.aspx>

## Guelph

Hydro – Alectra Utilities Corporation

Website: <https://alectrautilities.com/>

Moving & New Services: <https://alectrautilities.com/new-customer-set>

Phone: [519-822-3010](tel:519-822-3010)

Water Services – Guelph Hydro

Moving & New Services: <https://www.guelphhydro.com/en/billing-payments-and-moves/billing-payments-and-moves.aspx>

Natural Gas - Enbridge

Website: <https://www.enbridgegas.com/>

Moving & New Services: <https://myaccount.enbridgegas.com/My-Account/Im-Moving>

Guelph Garbage Collection

<https://guelph.ca/living/environment/garbage-and-recycling/waste-collection-schedule/>

Property Taxes – City of Guelph

Website: <https://guelph.ca/city-hall/budget-and-finance/property-taxes/question/>

Email: [tax@guelph.ca](mailto:tax@guelph.ca)

### Rockwood

Hydro – Alectra Utilities Corporation

Website: <https://alectrautilities.com/>

Moving & New Services: <https://alectrautilities.com/new-customer-set>

Phone: [519-822-3010](tel:519-822-3010)

Water Services – Guelph/Eramosa Township

Website: <https://www.get.on.ca/living-here/water-services-and-utilities>

Natural Gas – Enbridge

Website: <https://www.enbridgegas.com/>

Moving & New Services: <https://myaccount.enbridgegas.com/My-Account/Im-Moving>

Rockwood Garbage Collection

<https://www.get.on.ca/garbage-recycling>

Property Taxes – Guelph/Eramosa Township

<https://www.get.on.ca/living-here/property-taxes>

## CITY UTILITY CONTACTS

### Stratford

Hydro – Festival Hydro Inc. (Set up Water Services at the Same Time)

Moving & New Services: <https://www.festivalhydro.com/accounts-services/start-stop-transfer>

Water Services – Festival Hydro Inc. (Set up Hydro Services at the Same Time)

Moving & New Services: <https://www.festivalhydro.com/accounts-services/start-stop-transfer>

Natural Gas – Enbridge

Website: <https://www.enbridgegas.com/>

Moving & New Services: <https://myaccount.enbridgegas.com/My-Account/Im-Moving>

Stratford Garbage Collection – City of Stratford

Website: [https://www.stratford.ca/en/live-here/garbagecollection.aspx?\\_mid\\_=25870](https://www.stratford.ca/en/live-here/garbagecollection.aspx?_mid_=25870)

Property Taxes – City of Stratford

Website: [https://www.stratford.ca/en/live-here/propertytaxes.aspx?\\_mid\\_=25897](https://www.stratford.ca/en/live-here/propertytaxes.aspx?_mid_=25897)

## CITY UTILITY CONTACTS

### London

Hydro – London Hydro Inc. (Set up Water Services at the Same Time)

Website: <https://www.londonhydro.com/>

Moving & New Services: <https://www.londonhydro.com/accounts-services/start-stop-transfer>

Water Services – London Hydro Inc. (Set up Hydro Services at the Same Time)

Website: <https://www.londonhydro.com/>

Moving & New Services: <https://www.londonhydro.com/accounts-services/start-stop-transfer>

Natural Gas – Enbridge

Website: <https://www.enbridgegas.com/>

Moving & New Services: <https://myaccount.enbridgegas.com/My-Account/Im-Moving>

London Garbage Collection – City of London

<https://london.ca/living-london/garbage-recycling/collection-calendar>

Property Taxes – City of London

Website: <https://london.ca/government/property-taxes-finance/property-taxes>